

CURRICULUM VITAE: JEAN WHITE



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EDUCATION

JEAN WHITE

Quality Management Consultant,

has a B.A. (English Language and Literature) and has written and taught extensively on the application of the ISO and other international quality management standards.

PAST MEMBER

Aerospace Industries Association of Canada:
Standards Committee
Small Business Executive

West of England Aerospace Forum
Institute of Directors

GUEST SPEAKER:

Ministry of Defence seminar "Quality in Defence Procurement", at Ministry of Defence, Abbey Wood, Bristol, AVON
Topic: "The Importance of Contract Review in Defence Acquisition".

United Nations International Trade Centre Roundtable, Vilnius, Lithuania
Topic: "Quality Assurance: European Approaches".

SGS Certification Services "Continuous Improvement" seminar, Fleet Air Arm Museum, RNAS Yeovilton, Somerset.
Topic: "Management Responsibility and Management Review"

QUALITY SYSTEM DEVELOPMENT UK: CLIENT LIST (SAMPLE)

CTP (now CDS) Information Management Ltd. (Electronic Publishing),
Cheltenham, GLOS.
Qualidoc software used for initial ISO9000 application.

BOOTS plc, EFM Telecommunications, Network Operations Centre,
Nottingham, NOTTS.
ISO9002:1994 (with elements for upgrading to ISO9000:2000)

DOWTY (Forsheda) Engineered Seals Ltd., Tewkesbury, GLOS.
Training in Contract Review for Rotary Seals Division

WOKINGHAM BOROUGH COUNCIL, TENANT SERVICES
Wokingham, BERKS.
ISO9001 quality system development, Tenant Services

CANNON (now BRIDGEN) Training
Horndon, Essex
Expert witness documentation for quality system verification re London Underground maintenance contracts

ALASKA FOOD DIAGNOSTICS plc
DsTL, Porton Down, Salisbury, WILTS.
ISO9001:2008 quality system development

GULLIVER'S TRUCK HIRE Ltd.,
Bristol, AVON
ISO9001:2008 quality system development

WELCOME BUSINESS COMMUNICATIONS
Stroud, GLOS.
ISO9001:2008 quality system development

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QUALITY SYSTEM DEVELOPMENT INTERNATIONAL

Lightwave Medical Industries (medical devices, electro-surgical),
Vancouver, British Columbia (B.C.)

Dynapro Systems Inc., (industrial computers), Delta, B.C.

Novatronics (communications equipment) Stratford, Ontario
Preparation of draft quality manuals for NATO AQAP1

Dynamic Engineering Ltd. (marine turbocharger supply and repair),
Vancouver, B.C.

Key Marine Industries Ltd. (ship repair) Vancouver, B.C.

Dunlop Beaufort (DBC Marine Safety Systems) Ltd., (manufacture
and service of liferafts: commercial and coastguard), Vancouver, B.C.

Osborne Propellers (ship propeller repair), Vancouver, B.C.

Western Assembly (containers – distribution), Port Coquitlam, B.C.

Empire Stevedoring (marine freight forwarding, pulp and paper),
Vancouver, B.C.

Canadian Transport Co. Ltd., (marine freight forwarding, steel, pulp and
paper), Vancouver, B.C.

SAGA Forest Carriers (marine freight forwarding, pulp),
Vancouver, B.C.

CASCO Terminals (marine freight forwarding, pulp and paper)
Vancouver, B.C.

Hastings Brass Foundry (castings, U.S. Navy), Vancouver, B.C.

Annacis Auto Terminals (vehicle imports), Delta, B.C.

Zodiac Hurricane (small boats), Vancouver, B.C. (Qualidoc software
used for ISO9001 quality system development)

Andrew (Canada) Inc., (communications equipment)
Whitby, Ontario
NATO AQAP1 and CSA Z299 review

EBCO Technologies Inc., (nuclear technology), Richmond, B.C.
Preparation for ISO9001 implementation

EBCO Industries (aerospace), Richmond, B.C.
Preparation for ISO9001 implementation

DOCUMENTATION

Gloucestershire Royal Hospital, Gloucester, UK
Review of draft Operational Policies for the new Gloucestershire Hospital

Rolls-Royce (Canada) Ltd. (aerospace engines), Montreal, Quebec
Qualifying policies and procedures for NATO AQAP1

Government of Canada, Department of National Defence,
Ottawa, Ontario
User Manual for junior officers (preparation of messages)

Government of Canada, Ministry of Fisheries and Oceans, Patricia
Bay, B.C., NATO Symposium Index (The Effect of Trace Minerals in Sea
Water)

Anderaa Instruments, Victoria, B.C., Communication Network Proposal

Government of Canada, Department of National Defence,
Ottawa, Ontario. Conversion from US Specifications to CFTOs;
Helicopter pilots' cockpit handbook (night goggles); text supplied by US
Army

Department of National Defence, Ottawa, Ontario (Director of Quality
Assurance) Publication "Mark of Quality"

Annacis Auto Terminals Ltd., Delta, B.C.
Quality Assurance Manual (integration with General Motors quality
system requirements)

QUALITY SYSTEM WEBSITE PLATFORM
www.qualidoc.co.uk

Quality Management Systems - Requirements ISO9001:2015
Quality Management Systems - Requirements for Aviation, Space, and
Defense Organizations AS9100D

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PUBLICATIONS BY JEAN WHITE

ARTICLES

“How to Profit from Business Writing” in *Victoria Business*; also in *Montreal Business Forum* and *Canadian Manufacturing Advanced Technology Exchange (CAN-MATE)*.

“The Technical Writer and High Technology” in *Montreal Business Forum*, 1984; also in CAN-MATE

“English Skills Gain Importance, Even in Computer Age”, in *The Downtowner*, Montreal; also in CAN-MATE.

“Quality - The Best Policy?” in *CGA Magazine*, (Vancouver, B.C.)

“Quality - The Best Policy: the Concepts of ISO9000 Registration” in *Harbour & Shipping Magazine*, (Vancouver, B.C.)

“ISO 9000 and the Marine Industry” in *International Forest Products Transport Association Journal*, (Brussels, Belgium)

“ISO9000 Documentation: too much or too little?” in *ISO9000 Universe Report* (Ontario, Canada)

“Is Your Improvement Continuous?” in *Quality Today*, U.K.

“Control of Quality Records in the Pharmaceutical Industry” in *Pharmaceutical Technology Magazine*, U.K.

“Accreditation made easier” in *West of England Aerospace Forum Newsletter*

“Times are Changing” in *Aerospace Manufacturing magazine*, U.K.

“Tackle Training before the Audit” in *ASQ Six Sigma Forum magazine*, USA.

Aerospace Manufacturing magazine, item under **NEWS: June 26, 2015 re AS9116 Notice of Change (NOC) Requirements**

“Writing: a Critical Attitude” in *The MTS Journal*, *American Society of Appraisers*, Volume 33, Issue 4, 4th Quarter

“Managing Quality: word for word” in *Aerospace Manufacturing magazine (Features)*, January 2020
<https://www.aero-mag.com/managing-quality-word-for-word/>

PUBLICATIONS BY JEAN WHITE

BOOKS

“A Writer’s Guide”: recommended reading for University of British Columbia, English 101. Available on Amazon Kindle

“ISO9000: The Easier Way”: a guide to ISO9000 implementation by Jean White, published November 1999.
(Recommended by HSBC bank in their U.K. quarterly Newsletter, Spring 2000)

EDITING SERVICES

Customs and Traditions of the Canadian Navy by Lt. (N) Graeme Arbuckle, Nimbus Publishing, 1984

TRAINING: DOCUMENT PREPARATION

Paramax Electronics Systems Inc., Montreal, Quebec (report writing)

Paramax Electronic Systems Inc., Montreal, Quebec (review of departmental procedures)

Montreal Board of Trade (report writing)

VIA RAIL Montreal (engineering maintenance documents)

Teleglobe Canada (report writing), Montreal

Rolls-Royce Aerospace (Canada) Ltd. (report writing for engineers) Montreal

Concordia University (adult education, technical writing), Montreal,

CANAC/MICROTEL (preparation of quality manuals), Delta, B.C.

CONAIR (use of Qualidoc software), Abbotsford, B.C.

Correctional Services Canada (report writing for prison staff), Vancouver, B.C.

Canadian Police College (report writing for international police superintendents), Ottawa, Ontario

Workshops: quality management for student/apprentices. Cheltenham, U.K. 2016