

# CURRICULUM VITAE: JEAN WHITE



Tel: +44 (0)1242 520992 • Email: Jean@qualidoc.co.uk • www.qualidoc.co.uk

## EDUCATION

### JEAN WHITE

#### Quality Management Consultant,

has a B.A. (English Language and Literature) and has written and taught extensively on the application of the ISO and other international quality management standards.

## PAST MEMBER:

Aerospace Industries Association of Canada:  
Standards Committee  
Small Business Executive

West of England Aerospace Forum  
Institute of Directors

## GUEST SPEAKER ENGAGEMENTS:

**Ministry of Defence** seminar "Quality in Defence Procurement", at  
Ministry of Defence, Abbey Wood, Bristol, UK  
Topic: "The Importance of Contract Review in Defence Acquisition"

**United Nations** International Trade Centre Roundtable, Vilnius, Lithuania  
Topic: "Quality Assurance: European Approaches"

**SGS Certification Services** "Continuous Improvement" seminar, Fleet Air  
Arm Museum, RNAS Yeovilton, Somerset, UK  
Topic: "Management Responsibility and Management Review"

## QUALITY SYSTEM DEVELOPMENT UK: CLIENT LIST (SAMPLE)

### CTP (now CDS) Information Management Ltd. (Electronic Publishing),

Cheltenham, Gloucestershire.

Qualidoc software used for initial ISO9000 application.

### BOOTS plc, EFM Telecommunications, Network Operations Centre, Nottingham, NOTTS

ISO9002:1994 (with elements for upgrading to ISO9000:2000)

### DOWTY (Forsheda) Engineered Seals Ltd., Tewkesbury, GLOS, UK

Training in Contract Review for Rotary Seals Division

### WOKINGHAM BOROUGH COUNCIL, TENANT SERVICES

Wokingham, Berkshire

ISO9001 quality system development, Tenant Services

### CANNON (now BRIDGEN) Training

Horndon, Essex

Expert witness documentation for quality system verification re London Underground maintenance contracts

### ALASKA FOOD DIAGNOSTICS plc

DsTL, Porton Down, Salisbury, Wiltshire

ISO9001:2008 quality system development

### GULLIVER'S TRUCK HIRE Ltd.,

Bristol,

ISO9001:2008 quality system development

### WELCOME BUSINESS COMMUNICATIONS

Stroud, Gloucestershire

ISO9001:2008 quality system development

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## QUALITY SYSTEM DEVELOPMENT: INTERNATIONAL

**Lightwave Medical Industries** (medical devices, electro-surgical),  
Vancouver, British Columbia (B.C.)

**Dynapro Systems Inc.**, (industrial computers) Delta, B.C.

**Novatronics (communications equipment)** Stratford, Ontario  
Preparation of draft quality manuals for NATO AQAP1

**Dynamic Engineering Ltd.** (marine turbocharger supply and repair)  
Vancouver, B.C.

**Key Marine Industries Ltd.** (ship repair) Vancouver, B.C.

**Dunlop Beaufort (DBC Marine Safety Systems) Ltd.**, (manufacture  
and service of liferafts: commercial and coastguard), Vancouver, B.C.

**Osborne Propellers (ship propeller repair)**, Vancouver, B.C.

**Western Assembly (containers – distribution)**, Port Coquitlam, B.C.

**Empire Stevedoring (marine freight forwarding, pulp and paper)**  
Vancouver, B.C.

**Canadian Transport Co. Ltd.**, (marine freight forwarding, steel, pulp and  
paper) Vancouver, B.C.

**SAGA Forest Carriers (marine freight forwarding, pulp)**  
Vancouver, B.C.

**CASCO Terminals (marine freight forwarding, pulp and paper)**  
Vancouver, B.C.

**Hastings Brass Foundry (castings, U.S. Navy)**, Vancouver, B.C.

**Annacis Auto Terminals (vehicle imports)**, Delta, B.C.

**Zodiac Hurricane (small boats)**, Vancouver, B.C. (Qualidoc software  
used for ISO9001 quality system development)

**NATO AQAP1 and CSA Z299.1 Andrew Canada Inc.**,  
(communications equipment) Whitby, Ontario

**EBCO Technologies Inc.**, (nuclear technology) Richmond, B.C.  
Preparation for ISO9001 implementation

**EBCO Industries (aerospace)** Richmond, B.C.  
Preparation for ISO9001 implementation

## DOCUMENTATION

**Gloucestershire Royal Hospital**, Gloucester, UK:  
Review of draft Operational Policies for the new Gloucestershire Hospital

**Rolls-Royce (Canada) Ltd.** (aerospace engines), Montreal, Quebec  
Qualifying policies and procedures for NATO AQAP1

**Government of Canada, Department of National Defence**, Ottawa,  
Ontario  
User Manual for junior officers (preparation of messages)

**Government of Canada, Ministry of Fisheries and Oceans**, Patricia  
Bay, B.C., NATO Symposium Index (The Effect of Trace Minerals in Sea  
Water)

**Aanderaa Instruments**, Victoria, B.C., Communication Network Proposal

**Government of Canada, Department of National Defence**  
Conversion from US Specifications to CFTOs, Ottawa, Ontario  
Helicopter pilots' cockpit handbook (night goggles); text supplied by US  
Army

**Department of National Defence**, Ottawa, Ontario (Director of Quality  
Assurance) Publication "Mark of Quality"

**Annacis Auto Terminals Ltd.**, Delta, B.C.  
Quality Assurance Manual (integration with General Motors quality  
system requirements)

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## PUBLICATIONS BY JEAN WHITE

### ARTICLES

**“How to Profit from Business Writing” in Victoria Business,**

Also in Montreal Business Forum, and Canadian Manufacturing Advanced Technology Exchange (CAN-MATE)

**“The Technical Writer and High Technology” in Montreal Business Forum,** 1984; also in CAN-MATE

**“English Skills Gain Importance, Even in Computer Age”, in The Downtowner,** Montreal; also in CAN-MATE.

**“Quality - The Best Policy?” in CGA Magazine,** (Vancouver, Canada)

**“Quality - The Best Policy: the Concepts of ISO9000 Registration” in Harbour & Shipping Magazine,** (Vancouver, Canada)

**“ISO 9000 and the Marine Industry” in International Forest Products Transport Association Journal,** (Brussels, Belgium)

**“ISO9000 Documentation: too much or too little?” in ISO9000 Universe Report** (Ontario, Canada)

**“Is Your Improvement Continuous?” in Quality Today,** U.K.

**“Control of Quality Records in the Pharmaceutical Industry” in Pharmaceutical Technology Magazine,** U.K.

**“Accreditation made easier” in West of England Aerospace Forum Newsletter**

**“Times are Changing” in Aerospace Manufacturing magazine,** U.K.

**“Tackle Training before the Audit” in ASQ Six Sigma Forum magazine,** USA.

**Aerospace Manufacturing magazine, item under NEWS: June 26, 2015 re AS9116 Notice of Change (NOC) Requirements.**

## PUBLICATIONS BY JEAN WHITE

### BOOKS

**A Writers’ Guide,** recommended reading for University of British Columbia, English 101 (included in the QUALIDOC software package).

**ISO9000: The Easier Way, a guide to ISO9000 implementation,** by Jean White, published November 1999.  
(Recommended by HSBC bank in their U.K. quarterly Newsletter, Spring 2000)

### EDITING SERVICES

**Customs and Traditions of the Canadian Navy** by Lt. (N) Graeme Arbuckle, Nimbus Publishing, 1984

## TRAINING: DOCUMENT PREPARATION

**Paramax Electronics Systems Inc.,** Montreal, Quebec (report writing)

**Paramax Electronic Systems Inc.,** Montreal, Quebec (Review of departmental procedures)

**Montreal Board of Trade** (report writing)

**VIA RAIL Montreal** (engineering maintenance documents),

**Teleglobe Canada** (report writing), Montreal

**Rolls-Royce Aerospace (Canada) Ltd.** (report writing for engineers) Montreal

**Concordia University** (adult education, technical writing), Montreal,

**CANAC/MICROTEL** (preparation of quality manuals), Delta, B.C.

**CONAIR** (use of Qualidoc software), B.C.

**Correctional Services Canada** (report writing for prison staff) Vancouver, B.C.

**Canadian Police College,** (report writing for international police superintendents) Ottawa, Ontario

**Workshops:** quality management for student/apprentices, U.K. 2016